


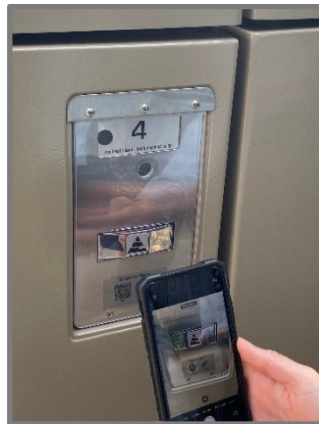


“How to Use” Bike Locker – Step by Step Guide

1) Download and Open Movable App: <https://www.movatic.co/>



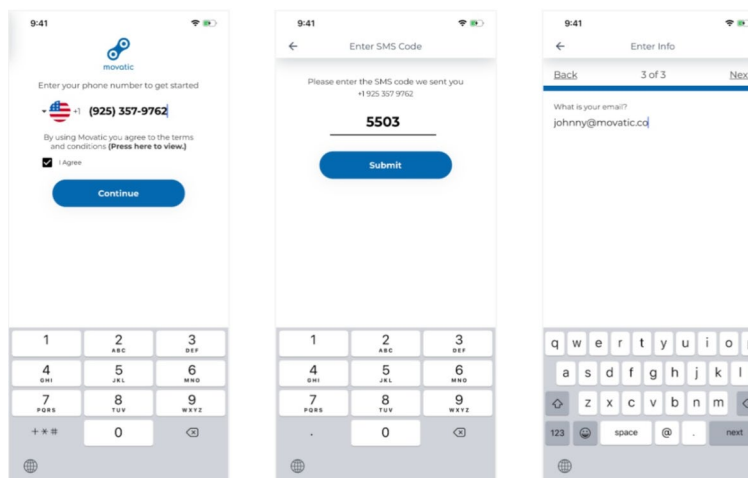
 Bluetooth must be turned on in the user's smartphone for a rental to begin.



Download on Apple App Store, Get it on Google Play or Scan the QR code on the bike locker to download Movable App and begin locker rental.

2) Enter Phone Number, Agree to Terms of Service & Enter SMS Confirmation Code

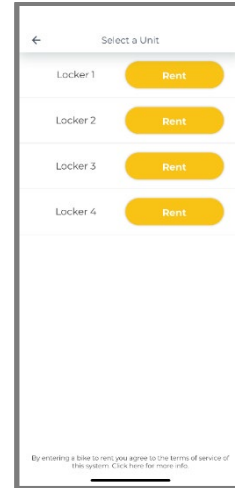
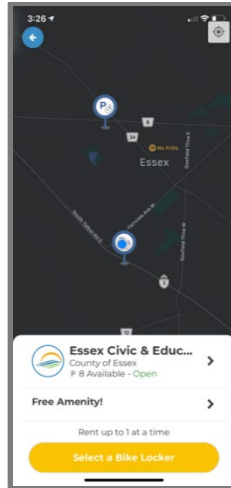
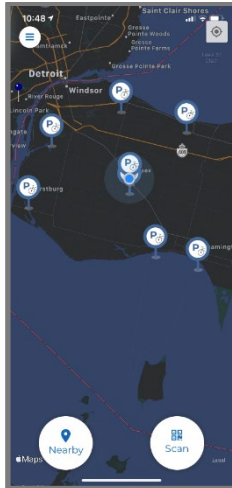
From the app, there will be a few steps users will encounter with their initial usage. They'll begin by entering a phone number and agreeing to the terms and conditions. From there, an SMS code will be sent to that number for confirmation. After confirmation, the system will ask for an email address.



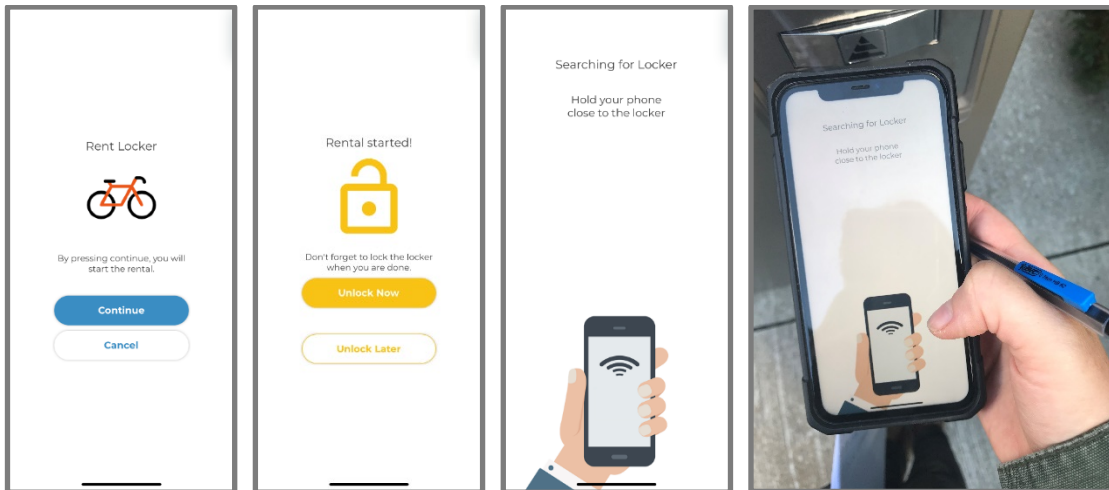


3) Select Bike Locker

The screen with the map is the first screen users will see when they open the app after the initial setup. Users have the option to select a piece of hardware by selecting the 'Nearby' option on the bottom left of the screen, which will pull up the nearest available location, or by selecting the 'Scan' option to scan a QR code on locker. When you select a location, you'll see the name of the location, the option to proceed, and rates which will indicate a free amenity for bike locker rental. Select 'Rent' to start locker rental. If you see this option it means the locker is available for use.



4) Rent Locker, Select Unlock Now, and Hold Phone Close to Locker Door





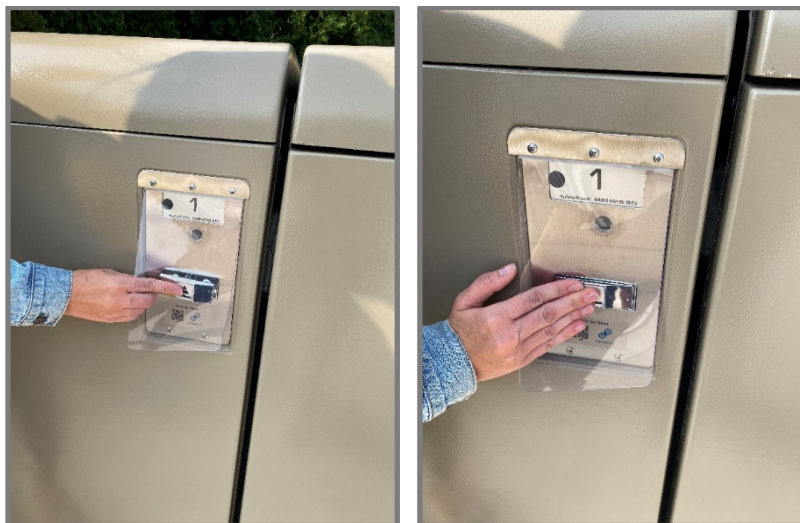
5) Unlock Locker Door

Lockers are controlled by a digital bluetooth system. The lock handle will pop out – wait for click. Turn lock handle to the left & pull on handle to open locker door. Put bike in locker and close the locker door.



6) Close and Lock Door

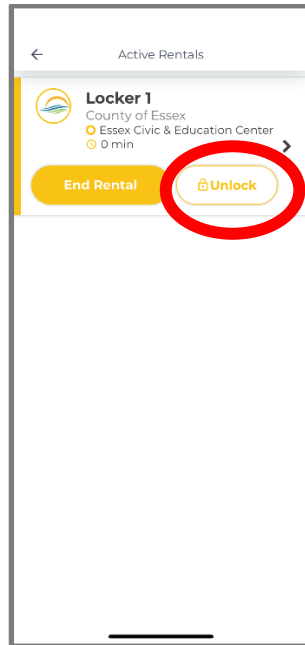
Turn lock handle so it aligns with indented space and push in handle to lock - wait 3 seconds and listen for locking sound. Close the MovatiC App and leave bicycle in locker for the amount of time needed.





7) Re-Opening Bike Locker Door

Once you are ready to retrieve your bike, open the Movatic App and Select 'Active Rental'. Ensure you select **Unlock** first in order to open locker door before ending the rental.

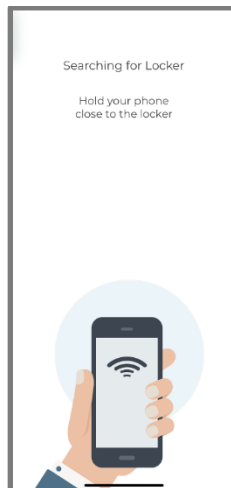
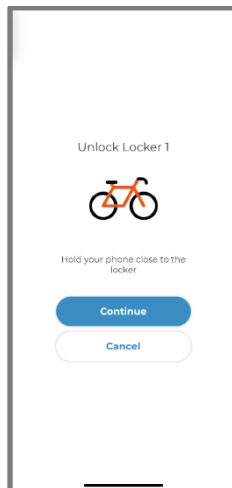


! IMPORTANT

****SELECT UNLOCK OPTION PRIOR TO ENDING RENTAL****

If you select "end rental" prior to unlocking door, the rental will end and you will be unable to open door and retrieve your bike. If you accidentally do so, simply restart a new rental and ensure you select "Unlock" prior to ending rental.

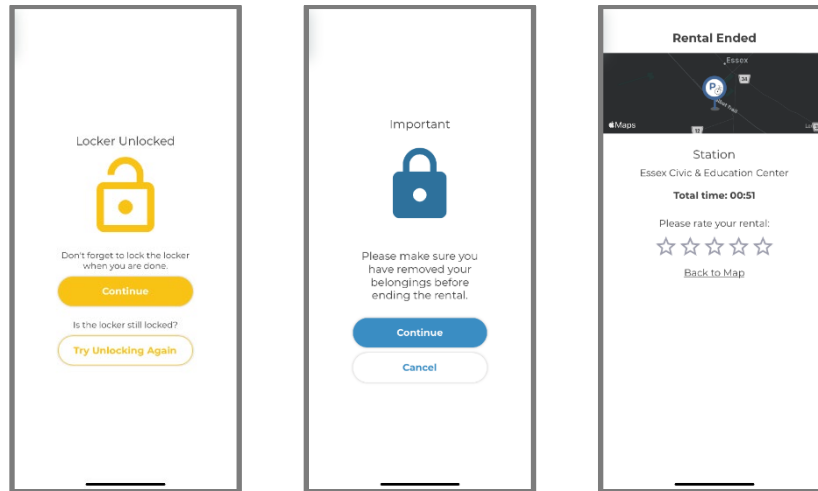
Click continue & hold phone close to locker door (in front of plastic flap). Lock handle will pop out and similar to before, turn lock handle to the left to open door. Remove bicycle from locker and close locker door. Turn the lock handle so it aligns with indent and push in to lock.



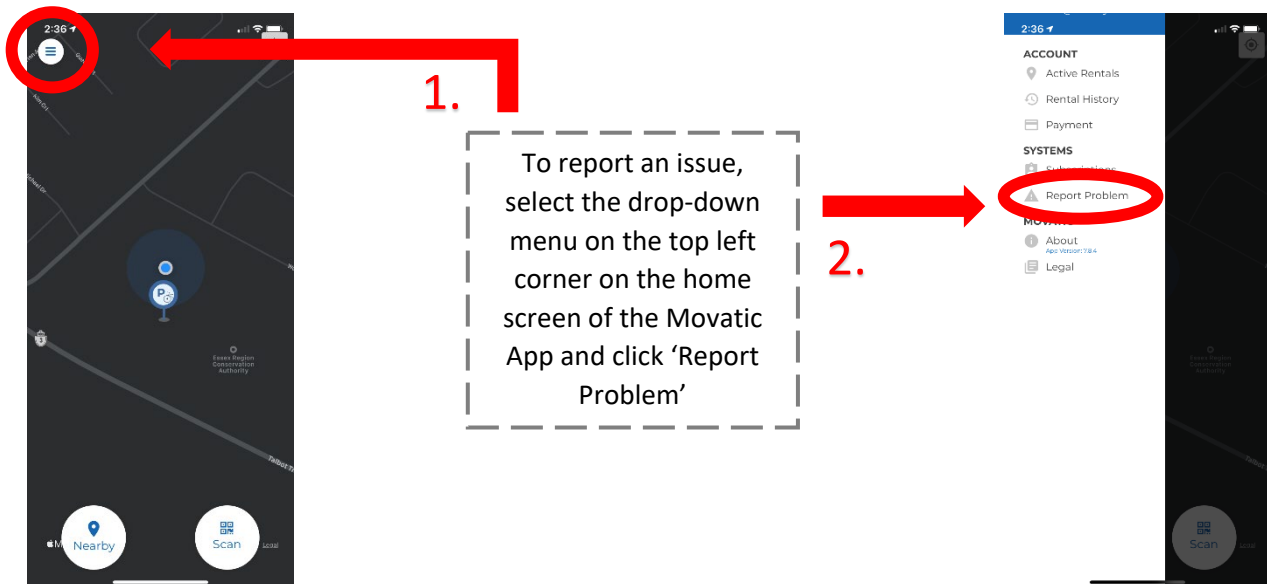


8) End Locker Rental

Once bicycle is removed and locker door is closed, select continue. Screen will remind you to remove belongings from locker before ending your rental. Once confirmed, select continue to end locker rental. Ensure door is closed and locked and that no active rentals are being shown on the Movatic App.



If you encounter any issues with the rental that cannot be resolved by following the above steps please report the problem through the Movatic System.



For Further Details and Information Visit: www.countyofessex.ca/bike-locker